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January 11, 2023

Announcing New PCCAC Administrator Position

Enhancing and growing the Postal Customer Councils (PCC) Community, is a priority for the Postal Customer Council Advisory Committee (PCCAC). With this goal in mind, the PCCAC has added the position of PCC Postal Administrator. This position consists of one Postal Customer Relations Coordinator (CRC).

The PCC Postal Administrator will hold this position for a maximum of one year with a potential to extend an additional year. For information about the roles and responsibilities of the PCCAC Postal Administrator, please visit *PostalPro* at <u>Postal Customer Council Advisory Committee on PostalPro</u>.

The National PCC Program Office has selected Vencent Quaglia as the first PCC Postal Administrator to join the PCCAC.

Vencent Quaglia

Vencent has been with the Postal Service for over 30 years. He began his career at the Anaheim California Post Office and has been fortunate to be exposed to a variety of jobs, including being editor of the Anaheim Postal Employee's newsletter, worked First Day of Issue events, safety symposiums, career conferences, and has coordinated employee appreciate events.

All these experiences helped to prepare him for his current job as Customer Relations Coordinator for the Santa Ana District, CA. Vencent considers himself "the event planner" of his district. He is the key driving force behind the Santa Ana District PCC success, winning the 2022 PCC of the Year Award – Large Market.

Congratulations Vencent, we look forward to growing PCC successes together.

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Customer Outreach, Corporate Affairs

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